

What do to if XHRPT is no more running ?

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Recently I had the problem that XHRPT was not running any more. When trying to start XHRPT the GUI did not even come up and checking the task manager no running instance of XHRPT could be found.

Joe, the developer of XHRPT was kind enough to give me hints what to do and finally I got it working again.

Here is what cured my problem: I had to do a “performance counter reset”

I started a CMD-Windows as administrator and then changed to the directory system32:

```
CD C:\Windows\system32
```

I then entered:

```
C:\Windows\system32>lodctr /R
```

And got the following error message:

Error: Unable to rebuild performance counter setting from system backup store, error code is 2

Thus, I changed to the directory syswow64:

```
C:\Windows\system32>cd ..
```

```
C:\Windows>cd syswow64
```

I then entered:

```
C:\Windows\SysWOW64>lodctr /R
```

Now I got the confirmation, that the command was properly executed:

Info: Successfully rebuilt performance counter setting from system backup store

Then I entered:

```
C:\Windows\SysWOW64>winmgmt.exe /RESYNCPERF
```

Finally, I changed back to the directory system32:

```
C:\Windows\SysWOW64>cd..
```

```
C:\Windows>cd system32
```

I then entered:

```
C:\Windows\system32>lodctr /R
```

This time the command was properly executed and I closed the command window.

Now I could properly restart XHRPT.